PATRICK D. CROCKER patrick@crockerlawfirm.com

December 30, 2016

Federal Communications Commission Office of the Secretary 445 12th Street SW Washington, DC 20554

> RE: NextEra FiberNet, LLC

Dear Secretary.

We are enclosing a request for reconsideration of the Bureau's Decision, DA 16-1320, Released November 30, 2016, proceeding CC Docket No. 02-6 for the Appeal submitted by NextEra FiberNet, LLC on October 21, 2016 related to Form 471 Application Number 957585, Funding Year 2014-2015.

Respectfully submitted,

CROCKER & CROCKER

Patrick D. Crocker

PDC/pas

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)
Petition for Reconsideration DA 16-1320, Released November 30, 2016))) CC Docket No. 02-6
NextEra FiberNet, LLC)
Schools and Libraries Universal Service Support Mechanism)

PETITION FOR RECONSIDERATION

Patrick D. Crocker Crocker & Crocker 107 W Michigan Ave, 4th Floor Kalamazoo, MI 49007 (269) 381-8893 (269) 381-4855 (facsimile) Email: patrick@crockerlawfirm.com

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)
Petition for Reconsideration)
DA 16-1320, Released November 30, 2016) CC Docket No. 02-6
NextEra FiberNet, LLC)
Schools and Libraries Universal Service)
Support Mechanism)

PETITION FOR RECONSIDERATION

NOW COMES NextEra FiberNet, LLC ("FN") pursuant to 47 C.F.R. §1.106(b)(2) and §1.106(c)(2) hereby submits this Petition for Reconsideration of the Decision of the Federal Communication Commission Wireline Competition Bureau ("FCC") released November 30, 2016 in DA No. 16-1320, stating as follows:

I. TIMELY FILING OF REQUEST FOR REVIEW AND PETITION FOR WAIVER

On October 21, 2016, FN submitted a Request for Review and Petition for Waiver in WC Docket No. 02-06 ("Appeal") to the FCC to request a review of the Administrator's Decision on Appeal – Funding Year 2014-2015 of the Universal Service Administrative Company ("USAC") which denied the appeal by FN for funding to FN and the Harlandale Independent School District ('School") for services provided by FN. FN attaches the Appeal as Exhibit A and incorporates same herein as if set forth in full.

In Commission Order DA 16-1320, released November 30, 2016, the FCC denied the Appeal. The reason for denial was "Untimely-Filed Request for Review." FN filed the Appeal as a result of correspondence received from USAC with the Administrator's Decision on Appeal – Funding Year 2014-2015 dated August 23, 2016, indicating that an appeal could be filed with the FCC for further examination of the application if postmarked within 60 days of the date of the letter. The Appeal and request for review were clearly filed within the sixty (60) days filing window and not untimely filed as indicated in the denial. As stated above, FN filed the Appeal and request for review on October 21, 2016 (filing confirmation number: 20161021679912372). Exhibit B includes confirmation of the timely filing of the Appeal.

II. THE APPEAL FILED OCTOBER 21, 2016

The Appeal submitted by FN on October 21, 2016 requested review and a petition for waiver of the FCC's rule requiring an appeal of a USAC decision within 60 days of the date on the Decision Letter being appealed. Importantly, FN never received the Decision Letter dated November 12, 2015 identified in the Administrator's Decision on appeal dated August 23, 2016. FN submitted an appeal in August 2016 in response to receiving a separate notice of the denial of the Invoice. USAC rejected invoices and denied \$149,090.00 in funding, without regard to FN's continued correspondence with USAC staff requesting information, and USAC's failure to respond to FN submissions and inquiries. No allegations were made by USAC challenging whether FN delivered the services, and no allegations of any misuse of funds or violations of any core program. No allegations of wrongdoing by either FN or the school were made by USAC.

The underlying issue arose due to minor ministerial and clerical errors. In September 2015, Lisette Mauri, Customer Service Manager for FN filed for reimbursement for the 2014-2015 school year. On October 26, 2015, Ms. Mauri received an email from Ankit Majmudar, an Associate Manager with USAC, concerning deficiencies with Invoice Number 2265960. On October 28, 2015, Ms. Mauri was advised by Tia Mosley, a Billing and Collections Department Representative with FN that she had spoken to Ankit Majmudar at USAC regarding Harlandale.

Ms. Mosley confirmed with Mr. Majmudar that the issue with Invoice 2265960 concerned the use of an incorrect FRN: specifically, the FRN from 2015 not 2014. The error purportedly threw the numbers off. Ms. Mosley provided instructions given by Mr. Majmudar that directed Ms. Mauri to reply to Mr. Majmudar's email requesting cancellation of Invoice 2265960 and resubmission of Invoice 2279320 for processing. Ms. Mauri contacted Mr. Majmudar in response to this directive, and Mr. Majmudar's email to request cancellation of Invoice 2265960 due to incorrect FRN, and notify USAC of the submission of Invoice 2279320. In November 2015, FN received another notice of rejection of Invoice 2279320 stating that "Service Provider did not respond" and "More than one line item on Invoice." USAC did not respond to Ms. Mauri's request or notice of resubmission. Further, USAC did not respond to Ms. Mauri's email dated November 30, 2015 concerning denials. Ms. Mauri called USAC and opened case #30229, and left a voice message with Mr. Majmudar, but received no response.

In August 2016, Ms. Mauri received information from USAC confirming that USAC rejected part of the invoice as the invoice contained too many line items. FN did not receive the Decision Letter dated November 12, 2015. After becoming aware of the Decision Letter, FN promptly filed an appeal postmarked August 16, 2016.

FN subsequently received correspondence from USAC dated August 23, 2016, Administrator's Decision on Appeal – Funding Year 2014-2015 indicating the appeal was postmarked more than 60 days after the date the Remittance Statement was issued and FCC rules required applicants to postmark appeals within 60 days of the date of the decision letter being appealed. FCC rules do not permit USAC to consider such an appeal.

The USAC correspondence specifically indicates that, "if you believe there is basis for further examination of your application, you may file an appeal with the FCC." FN subsequently electronically filed an appeal on October 21, 2016 within the 60 day time frame for filing.

It is well settled that FN and the School should have an opportunity to correct any issues and delays in providing some documents in response to a USAC request for information,

particularly when the Applicant remains in continued communication, has provided documentation, and is seeking in good faith to provide all requested documentation.¹ As the FCC explained, this type of appeal "involve(s) a procedural error,... not a failure to adhere to a core program requirement or a misuse of funds." Because "any violations that occurred were procedural, not substantive," the FCC found "that the complete rejection of these applications (wa)s not warranted.³ The FCC found that rejecting funding because of a "processing deadline, not a program rule, unnecessarily deprived schools of funding and does not serve the public interest." The FCC instructed USAC to continue working with applicants after the targeted deadline to develop better procedures to address problems similar to the case at bar.

It has been demonstrated that, FN continued working to address deficiencies with the submitted invoice without regard to USAC's lack of response and without knowledge of the November 12, 2015, Decision Letter. Action by FN during this period demonstrates that FN was unaware of the November 12, 2015 Decision Letter. FN worked continuously acting in good faith to provide documentation. As such, rejection of the invoices and funding is not warranted.

The FCC may waive its rules for "good cause shown." A waiver is appropriate "if special circumstances warrant a deviation from the general rule and such deviation will serve the public interest." In considering waiver requests, the FCC may "take into account considerations of

¹ See Alpaugh Unified.

² See Alpaugh Unified.

³ See Alpaugh Unified.

⁴ See Alpaugh Unified.

⁵ 47 C.F.R. §§ 1.3; see also 47 C.F.R. § 1.925(b)(3).

⁶ Northeast Cellular Tel. Co., L.P. v. FCC, 897 F.2d 1164, 1166 (D.C. Cir. 1990). See also 47 C.F.R. § 1.925(b)(3)(i).

hardship, equity, or more effective implementation of overall policy." Waivers may be granted where, "[i]n view of unique or unusual factual circumstances of the instant case, application of the rule(s) would be inequitable, unduly burdensome or contrary to the public interest, or the applicant has no reasonable alternative."

Good cause exists to grant FN a waiver of the 60 day rule in this case. FN was unaware of the issuance of the November 12, 2015 Decision Letter and continued dialogue in good faith in an effort to correct deficiencies with the invoice obtaining funding. As a result of USAC's denial to consider the FN appeal, FN will not be able to recover \$149,090.00 in reimbursement. The end result is financial hardship for FN and the School.

The FCC has "found that there is good cause" to waive universal service filing deadlines where "the missed deadlines were the result of minor ministerial, clerical, or procedural errors," as was the case here. In particular, some of these grants specifically involved filing deadlines that were missed as a result of errors or misunderstandings on the part of the personnel responsible for making the filing, or handling the filing with USAC. Because FN has made a showing of good cause it should be granted a waiver.

The FCC also has found good cause to waive universal service filing deadlines where the missed filing deadline would cause the filer financial hardship. As noted above, the denial of this appeal by USAC will result in loss of \$149,090.00 in funding and thereby cause FN and the School financial hardship. Consistent with precedent, the FCC should find that this represents good cause justifying a waiver.

⁷ See WAIT Radio v. FCC, 418 F.2d 1153, 1159 (D.C. Cir. 1969) ("WAIT Radio"). See also Request for Review of the Decision of the Universal Service Administrator by Tekoa Academy of Accelerated Studies, Order, 23 FCC Rcd 15456, 15458 ¶ 5 (WCB 2008).

^{8 47} C.F.R. § 1.925(b)(3)(ii).

⁹ See, e.g., Hargray Petition at 3-4; Cross Wireless Petition at 2; Windstream Petition at 3; Twin Valley Telephone Petition for Waiver, WC Docket No. 08-71 (filed Aug. 9, 2010) at 2, *granted in Jan. 11 Waiver PN*.

III. CONCLUSION

For the foregoing reasons, FN requests the FCC grant this Petition for Reconsideration, consider the arguments raised in the Appeal, as the Appeal filed on October 21, 2016 was timely filed, and allow FN the following relief sought in the Appeal: (1) an opportunity to fully respond to all USAC requests for information so that FN and the School can receive the funding owed; (2) the FCC to direct USAC to process the School invoices submitted by FN; (3) an opportunity to correct ministerial and clerical errors associated with the School invoices; and (4) a waiver of the FCC's rule requiring an appeal of a USAC decision within 60 days.¹⁰

Respectfully Submitted,

By:

Patrick D. Crocker Crocker & Crocker 107 W Michigan Avenue, 4th Floor Kalamazoo, MI 49007

December 30, 2016

¹⁰ See 47 C.F.R. 54.720.

EXHIBIT A

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)	WC Docket No. 02-6
Schools and Libraries Universal Service Support Mechanism)))	
Request for Review by NextEra FiberNet, LLC)	
of the Universal Service Administrative Company)	
Administrator's Decision on Appeal)	

Request for Review and Petition for Waiver

Patrick D. Crocker

Crocker & Crocker 107 W Michigan Avenue, 4th Floor Kalamazoo, MI 49007

TABLE OF CONTENTS

I.	BACKGROUND	2
II.	ARGUMENT AND LAW	3
III.	CONCLUSION	7

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)	WC Docket No. 02-6
Schools and Libraries Universal)	
Service Support Mechanism))	
Request for Review)	
by NextEra FiberNet, LLC)	
of the Universal Service Administrative Company)	
Administrator's Decision on Appeal)	

Request for Review and Petition for Waiver

Pursuant to Sections 1.3 and 54.719 of the Commission's rules, NextEra FiberNet, LLC ("FN"), hereby requests review of and appeals the Administrator's Decision on Appeal – Funding Year 2014-2015 of the Universal Service Administrative Company ("USAC") denying the appeal by FN and funding to FN, and Harlandale Independent School District ("School"), and petitions for waiver of the Commission's rule requiring an appeal of a USAC decision within 60 days of the date on the Decision Letter being appealed.

This Request for Review and Petition for Waiver involves straightforward, factual and procedural issues. Importantly, USAC denied the appeal submitted by FN August 16, 2016 stating that the appeal was postmarked more than 60 days after the decision letter being appealed. However, FN never received the Decision Letter dated November 12, 2015 identified in the Administrator's Decision on Appeal. Indeed, FN submitted the appeal in August 2016 in response to receiving separate notice of the denial of the Invoice.

In this instance, USAC rejected invoices and denied \$149,090.00 in funding, without regard to FN's continued correspondence with the USAC staff requesting information, and USAC's failure to respond to FN submissions and inquiries. Importantly, USAC makes no allegations challenging whether FN delivered the services, and no allegations of any misuse of funds or violations of any core program. Further, USAC makes no allegations of wrongdoing by either FN or School.

The underlying issue arises due to minor ministerial and clerical errors. Specifically, FN included an incorrect FRN with the original invoice, and may have included more than one line item on the invoice. The Commission routinely allows applicants to correct these types of errors. The issue of appeal arises due to the fact FN did not receive the Decision Letter dated November 12, 2015.

In view of the circumstances, FN requests that the Commission allow FN an opportunity to fully respond to any applicable open USAC information requests, direct USAC to process the invoices FN submitted, allow FN to correct ministerial and clerical errors associated with the School invoices, and to the extent necessary, grant any waivers so that the funding for FN and the School may prove successful.

I. <u>BACKGROUND</u>

FN serves the School as part of the E-rate program. In Funding Year 2014, FN delivered over \$73,319.73 in services to the School. In September of 2015, FN filed for reimbursement for the 2014-2015 school year. Attached as Exhibit A, please find the Declaration of Lisette Mauri supporting this averment and other facts in this case.

On October 26, 2015, FN received email from Ankit.Majmudar@sl.universalservice.org for clarification on Invoice 2265960. Attached as Exhibit B please find a copy of the email received. In response to issues raised by Ankit Majmudar, on October 28, 2015, FN requested that Invoice 2265960 be cancelled, and provided notice that Invoice 2279320 had been submitted for processing. A copy of the email requesting cancellation and submission of Invoice 2279320 appears as Exhibit C hereto. FN received no response from USAC until November 30, 2015, when FN received emails of denial letters indicating that FN hadn't responded to the previous request. On November 30, 2015, FN called USAC and opened a

Case (#30229), and emailed Ankit requesting a response. A copy of this email including denial emails appears as Exhibit D hereto. FN received no response to this email from Ankit Majmudar.

On July 13, 2016, FN followed up with USAC for payment. According to USAC, FN failed to receive the other part of payment because USAC did not receive a response from FN after November 2, 2015.

Importantly, FN never received the Decision Letter dated November 12, 2015. On August 16, 2016, FN requested an appeal of rejected invoices. A copy of the Appeal appears as Exhibit E hereto.

On August 23, 2016, USAC issued the Administrator's Decision on Appeal – Funding Year 2014-2015.

A copy of the Administrator's Decision on Appeal appears as Exhibit F hereto.

The relevant information concerning the unpaid invoices follows:

SPIN	143036269
Billed Entity Number	141545
Form 471 Application Number	957585
FRN	2769470
FUNDING YEAR	2015-2016
School and Libraries Division ("SLD") Invoices	2279320, 2265960

II. ARGUMENT AND LAW

a. <u>COMMISSION ROUTINELY ALLOWS CARRIERS OPPORTUNITY TO RESPOND TO USAC</u> <u>REQUESTS FOR INFORMATION</u>

It is well settled that FN and the School should have an opportunity to correct any issues and delays in providing some documents in response to a USAC request for information, particularly when the Applicant remains in continued communication, has provided documentation, and is seeking in good faith to provide all requested documentation.¹ As the Commission explained, this type of appeal "involve(s) a procedural error,... not a failure to adhere to a core program requirement or a misuse of funds." Because "any violations that occurred were procedural, not substantive," the Commission found "that the complete

¹ See Alpaugh Unified.

² See Alpaugh Unified.

rejection of these applications (wa)s not warranted.³ The Commission found that rejecting funding because of a "processing deadline, not a program rule, unnecessarily deprived schools of funding and does not serve the public interest."⁴

Indeed, the Commission instructed USAC to continue working with applicants after the targeted deadline and to develop better procedures to address problems similar to the case at bar. In particular, where, as here, an applicant is working with USAC and continuously in contact to submit requested paperwork, the Commission explained that "USAC shall continue.... to work beyond the 15 days with applicants." Anticipating the problem in this instance, stemming from lack of direct communication—the Commission directed "USAC to develop outreach procedures designed to better inform applicants of the additional information that may be needed and to provide applicants with a 15-day opportunity to respond to such request."

The Commission repeatedly reaffirmed these principles and allowed parties another opportunity to respond.⁷

In this instance, the record demonstrates that FN continued working to address deficiencies with the submitted invoice without regard to USAC's lack of response, and without knowledge of the November 12, 2015 Decision Letter. Action by FN during this period demonstrates that FN was unaware of this November 12, 2015 Decision Letter. FN worked continuously acting in good faith to provide documentation. As such, rejection of the invoices and funding is not warranted.

⁴ See Alpaugh Unified.

³ See Alpaugh Unified.

⁵ See Alpauch Unified, paragraph 6, n.14.

⁶ See Alpauch Unified at paragraph 1.

⁷ See, eg. Requests for Review of Decisions of the Universal Service Administrator by Ben Gamla Palm Beach Boyton Beach, Florida et al., Order, 29 FCC Rcd 1876 (2014)

b. <u>COMMISSION ROUTINELY ALLOWS CARRIERS OPPORTUNITY TO CORRECT CLERICAL</u> AND MINISTERIAL ERRORS

The Commission rejected the original Invoice as FN included the incorrect FRN. Thereafter, FN discovered that USAC rejected the Invoice stating that the "Service Provider did not respond" and "more than one line item on Invoice." At no time during this exchange was FN aware of the November 12, 2015 Decision Letter. The Commission routinely allow applicants to correct such ministerial and clerical errors. For example, in the Commission's *Ann Arbor Order*, the Commission allowed an applicant to correct a simple calculation error. And the Commission will waive filing deadlines for good cause shown if applicant appeal within a reasonable period of time after actual notice of the error. As indicated in the Statement of Ms. Mauri, USAC's failure to respond precluded FN from having an opportunity to correct the errors in the Invoice.

c. FN REQUESTS A WAIVER OF THE 60 DAY DEADLINE TO APPEAL USAC DECISIONS

The Commission may waive its rules for "good cause shown."¹⁰ A waiver is appropriate "if special circumstances warrant a deviation from the general rule and such deviation will serve the public interest."¹¹ In considering waiver requests, the Commission may "take into account considerations of hardship, equity, or more effective implementation of overall policy."¹² Waivers may be granted where, "[i]n view of unique

⁸ See Requests for Waiver and Review of Decisions of the Universal Service Administrator by Ann Arbor Public Schools et al., Order, 25 FCC Rcd 1731 paragraph 2 and n. 11 (WCB 2010)("Ann Arbor Order").

⁹ See e.g. Requests for Waiver and Review of Decisions of the Universal Service Admninstrator by Assabet Valley Regional Vocational District, Order 27 FCC Rcd 1924 Paragraph 1 and n. 4 (WCB 2012).

¹⁰ 47 C.F.R. §§ 1.3; see also 47 C.F.R. § 1.925(b)(3).

¹¹ Northeast Cellular Tel. Co., L.P. v. FCC, 897 F.2d 1164, 1166 (D.C. Cir. 1990). See also 47 C.F.R. § 1.925(b)(3)(i).

¹² See WAIT Radio v. FCC, 418 F.2d 1153, 1159 (D.C. Cir. 1969) ("WAIT Radio"). See also Request for Review of the Decision of the Universal Service Administrator by Tekoa Academy of Accelerated Studies, Order, 23 FCC Rcd 15456, 15458 ¶ 5 (WCB 2008).

or unusual factual circumstances of the instant case, application of the rule(s) would be inequitable, unduly burdensome or contrary to the public interest, or the applicant has no reasonable alternative."¹³

Good cause exists to grant FN a waiver of the 60 day rule in this case. FN was unaware of the issuance of the November 12, 2015 Decision Letter and continued dialogue in good faith in an effort to correct deficiencies with the invoice obtaining funding. As a result of the USAC's denial to consider the FN appeal, FN will not be able to recover \$149,090.00 in reimbursement. The end result is financial hardship for FN and the School.

The Wireline Competition Bureau has "found that there is good cause" to waive universal service filing deadlines where "the missed deadlines were the result of minor ministerial, clerical, or procedural errors," as was the case here. In particular, some of these grants specifically involved filing deadlines that were missed as a result of errors or misunderstandings on the part of the personnel responsible for making the filing, or handling the filing with USAC. Because FN has made a showing of good cause equivalent to the petitioners' showings in Hargray, it too should be granted a waiver.

The Commission also has found good cause to waive universal service filing deadlines where the missed filing deadline would cause the filer financial hardship. ¹⁴ As noted above, the denial of this appeal by USAC will result in loss of \$149,090.00 in funding and thereby cause FN and the School financial hardship. Consistent with precedent, the Commission should find that this represents good cause justifying a waiver.

¹³ 47 C.F.R. § 1.925(b)(3)(ii).

^{4/} C.F.K. § 1.923(0)(3)(11)

¹⁴ See, e.g., Hargray Petition at 3-4; Cross Wireless Petition at 2; Windstream Petition at 3; Twin Valley Telephone Petition for Waiver, WC Docket No. 08-71 (filed Aug. 9, 2010) at 2, granted in Jan. 11 Waiver PN.

III. CONCLUSION

For the foregoing reasons, FN requests: (1) an opportunity to fully respond to all USAC requests for information so that FN and the School can receive the funding owed; (2) the Commission to direct USAC to process the School invoices submitted by FN; (3) an opportunity to correct ministerial and clerical errors associated with the School invoices; and (4) a waiver of the Commission's rule requiring an appeal of a USAC decision within 60 days.¹⁵

Respectfully Submitted.

By:

Patrick-D. Crocker

Crocker & Crocker

107 W Michigan Avenue, 4th Floor

Kalamazoo, MI 49007

October 21, 2016

¹⁵ See 47 C.F.R. 54.720.

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)	WC Docket No. 02-06
)	
Schools and Libraries Universal)	
Service Support Mechanism)	
)	
Request for Review and/or Waiver by NextEra)	
FiberNet, LLC of Funding Decision of the)	
Universal Service Administrative Company)	

DECLARATION OF MELISSA CORREA

I, Melissa Correa, declare under penalty of perjury under the laws of the United States of America as follows:

- 1. My name is Melissa Correa. My business address is 9250 W Flagler Street, Room 5050, Miami Florida 33174.
- 2. I am employed as a Senior Customer Accounting Representative at NextEra FiberNet, LLC.
- 3. My office handles E-Rate invoicing and correspondence with the Universal Service Administrative Company ("USAC") with regard to invoicing issues.
- 4. I have reviewed the foregoing Request for Review and Petition for Waiver and confirm that it is a true and correct version of the relevant events to the best of my knowledge, information and belief.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct to the best of my knowledge and belief.

Executed:

October 21, 2016

Melissa Correa

INDEX OF EXHIBITS

Exhibit A	-	Declaration of Lisette Mauri
Exhibit B	-	Email dated October 22, 2015 from Ankit Majmuder to Lisette Mauri
Exhibit C	-	Email dated October 26, 2012 from Lisette Mauri to Ankit Majmuder
Exhibit D	-	Email from Lisette Mauri dated November 30, 2016 to Ankit Majmuder
Exhibit E	-	Appeal dated August 16, 2016
Exhibit F	_	Administrative Decision on Appeal dated August 23, 2016

EXHIBIT A

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)	WC Docket No. 02-6
Schools and Libraries Universal Service Support Mechanism)))	
Request for Review and/or Waiver by NextEra)	
FiberNet, LLC of Funding Decision of the)	
Universal Service Administrative Company)	

DECLARATION OF LISETTE MAURI

- I, Lisette Mauri, declare under penalty of perjury under the laws of the United States of America as follows:
 - 1. My name is Lisette Mauri. My business address is 9250 W Flagler Street, Room 5050, Miami, Florida 33174.
 - 2. I am employed as a Customer Service Manager with NextEra FiberNet, LLC.
 - 3. I am responsible for submitting materials to the Universal Service Administrative Company ("USAC"), including materials relating to Harlandale Independent School District (141545).
 - 4. In September 2015, NextEra FiberNet, LLC filed for reimbursement for 2014-2015 school year.
 - 5. On October 26, 2015, I received an email from Ankit Majmudar, an Associate Manager with USAC, concerning deficiencies with Invoice Number 2265960.
 - 6. On October 28, 2016, I was advised by Tia Mosley, a Billing and Collections Department Representative with NextEra FiberNet, LLC, that she had spoken to Ankit Majmudar at USAC regarding Harlandale. Ms. Mosley confirmed with Ankit Majmudar that the issue with Invoice 2265960 concerns the use of an incorrect FRN; specifically, the FRN from 2015 not 2014. The error purportedly threw the numbers off. Ms. Mosley provided instructions given by Ankit Majmudar that directed me to reply to Mr. Majmudar's email requesting cancellation of Invoice 2265960 and resubmission of Invoice 2279320 for processing. I contacted Ankit Majmudar in response to this directive, and Mr. Majmudar's email to request cancellation of Invoice 2265960 due to the incorrect FRN, and notify USAC of the resubmission of Invoice 2279320. In November 2015, NextEra FiberNet, LLC received another notice of rejection of Invoice 2279320 stating that "Service Provider did not respond" and "More than one line item on Invoice."

- USAC did not respond to my request or notice of resubmission. Further, USAC did not respond to my email dated November 30, 2015 concerning denials. I called USAC and opened case #30229, and left a voice message with Ankit Majmudar. I received no response.
- 8. In August, 2016, I received information from USAC confirming that USAC rejected part of the invoice as the invoice contained too many line items.
- 9. On August 16, 2016, I worked with Melissa Correa in preparing and filing an appeal with USAC with regard to the rejection of Invoice 2279320.
- 10. I reviewed the Administrator's Decision on Appeal. NextEra FiberNet, LLC did not receive the Decision Letter dated November 12, 2015.
- 11. I have reviewed the foregoing Request for Review and Petition for Waiver and confirm that it is a true and correct version of the relevant events to the best of my knowledge, information, and belief.

Lisette Mauri

Executed: October 21, 2016

EXHIBIT B

From: Majmudar, Ankit [mailto:Ankit.MAJMUDAR@sl.universalservice.org] **Sent:** Monday, October 26, 2015 1:59 PM

To: Mauri, Lisette

Subject: SLC Invoice #2265960 - bills required - TC

This is an LXTERNAL email. Exercise caution. DO NOT open attachments or chek links from unknown

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Pro
2265960	200197	7626556	01-Jan-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626578	01-Feb-15	1013686	2769470	143036269	NextEra FiberNet l
2265960	200197	7626579	01-Mar-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626580	01-Apr-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626582	01-May-15	1013686	2769470	143036269	NextEra FiberNet l
2265960	200197	7626584	01-Jun-15	1013686	2769470	143036269	NextEra FiberNet l

I am reviewing your request for reimbursement of the aforementioned Invoice.

Please send:

I. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

- i. Total current charge per bill,
- ii. Itemized identification and removal of all ineligible products and services,
- iii. Calculation of the Undiscounted/Requested amounts requested.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):

Please <u>ALSO</u> send me a copy of the bill(s) you sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- I. Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name
 - iii. Bill-To Entity (Name & Address)
 - iv. Locations that are cross connect/meet points, identified.
 - v. Current Charges
 - vi. Description of Products / Services Delivered (note that Individual Call Detail is NOT required).

vii. Ineligibles identified, itemized and removed.

If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):

- I. Please submit ONLY the worksheet mentioned above and
- II. If any locations on the bills included on the worksheet are cross connect/meet points, provide the Entity Names & Addresses along with a statement identifying these locations as cross connects or meet points.
- III. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.
- IV. Worksheet must clearly indicate ineligible(s) and its removal.

Please provide this information to me as soon as possible within the next 7 calendar days by End of Day Monday, 11/02/2015. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Ankit Majmudar
Associate Manager, Invoicing Auditor
Solix, Inc. | 30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5074 | F: 973.599.6539
amajmud@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

EXHIBIT C

From: Mauri, Lisette

Sent: Wednesday, October 28, 2015 5:36 PM **To:** 'Ankit.MAJMUDAR@sl.universalservice.org'

Cc: SharedMailbox, Fibernet-Billing

Subject: RE: SLC Invoice #2265960 - bills required - TC

Hello Ankit Majmudar,

I am responding to your email regarding subject invoice. Please cancel Invoice 2265960 as we provided the incorrect FRN#. We have resubmitted invoice 2279320 for processing.



200197

IMPORTANT

Please record this invoice's information in a secure pla

InvoiceID: 2279320

From: Majmudar, Ankit [mailto:Ankit.MAJMUDAR@sl.universalservice.org]

Sent: Monday, October 26, 2015 1:59 PM

To: Mauri, Lisette

Subject: SLC Invoice #2265960 - bills required - TC

This is an EXPERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.

Lisette Mauri,

Service Pro	SPIN	FRN	471	Customer Billed Date	Line ID	SP_App Invoice No	SLD Invoice No
NextEra FiberNet	143036269	2769470	1013686	01-Jan-15	7626556	200197	2265960
NextEra FiberNet	143036269	2769470	1013686	01-Feb-15	7626578	200197	2265960
NextEra FiberNe	143036269	2769470	1013686	01-Mar-15	7626579	200197	2265960
NextEra FiberNe	143036269	2769470	1013686	01-Apr-15	7626580	200197	2265960
NextEra FiberNe	143036269	2769470	1013686	01-May-15	7626582	200197	2265960
NextEra FiberNe	143036269	2769470	1013686	01-Jun-15	7626584	200197	2265960

I am reviewing your request for reimbursement of the aforementioned Invoice.

Please send:

I. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

- i. Total current charge per bill,
- ii. Itemized identification and removal of all ineligible products and services,
- iii. Calculation of the Undiscounted/Requested amounts requested.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):

Please <u>ALSO</u> send me a copy of the bill(s) you sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- I. Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name
 - iii. Bill-To Entity (Name & Address)
 - iv. Locations that are cross connect/meet points, identified.
 - v. Current Charges
 - vi. Description of Products / Services Delivered (note that Individual Call Detail is NOT required).

vii. Ineligibles identified, itemized and removed.

If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):

- I. Please submit ONLY the worksheet mentioned above and
- II. If any locations on the bills included on the worksheet are cross connect/meet points, provide the Entity Names & Addresses along with a statement identifying these locations as cross connects or meet points.
- III. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.
- IV. Worksheet must clearly indicate ineligible(s) and its removal.

Please provide this information to me as soon as possible within the next 7 calendar days by End of Day Monday, 11/02/2015. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Ankit Majmudar
Associate Manager, Invoicing Auditor
Solix, Inc. | 30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5074 | F: 973.599.6539
amajmud@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

EXHIBIT D

Paula Schneider

From: Mauri, Lisette < Lisette.Mauri@FPLFiberNet.com>

Sent: Monday, November 30, 2015 2:11 PM **To:** Ankit.MAJMUDAR@sl.universalservice.org

Cc: SharedMailbox, Fibernet-Billing

Subject: RE: SLC Invoice #2265960 - bills required - TC

Attachments: 33075K4_11162015.doc; 36269K1_11162015.doc; 36269K2_11162015.doc

Hello Ankit.

We have received denials stating that the "Service Provider did not respond" and "More than one line item on invoice" however we have responded to you. Please see the attached denials. We have called USAC and opened a case# 30229. Would appreciate a response this week. I have also called you and left a message.

From: Mauri, Lisette

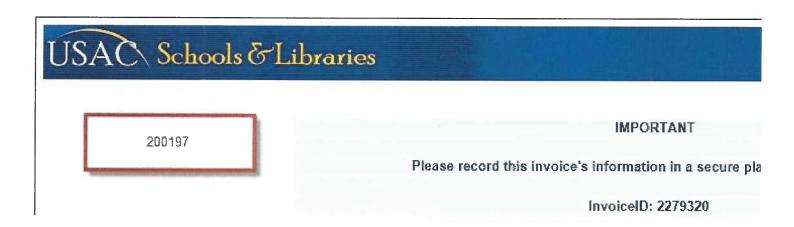
Sent: Wednesday, October 28, 2015 5:36 PM **To:** 'Ankit.MAJMUDAR@sl.universalservice.org'

Cc: SharedMailbox, Fibernet-Billing

Subject: RE: SLC Invoice #2265960 - bills required - TC

Hello Ankit Majmudar,

I am responding to your email regarding subject invoice. Please cancel Invoice 2265960 as we provided the incorrect FRN#. We have resubmitted **invoice 2279320** for processing.



From: Majmudar, Ankit [mailto:Ankit.MAJMUDAR@sl.universalservice.org]

Sent: Monday, October 26, 2015 1:59 PM

To: Mauri, Lisette

Subject: SLC Invoice #2265960 - bills required - TC

This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.

Lisette Mauri,

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Pro
2265960	200197	7626556	01-Jan-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626578	01-Feb-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626579	01-Mar-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626580	01-Apr-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626582	01-May-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626584	01-Jun-15	1013686	2769470	143036269	NextEra FiberNet L

I am reviewing your request for reimbursement of the aforementioned Invoice.

Please send:

I. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

- i. Total current charge per bill,
- ii. Itemized identification and removal of all ineligible products and services,
- iii. Calculation of the Undiscounted/Requested amounts requested.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):

Please <u>ALSO</u> send me a copy of the bill(s) you sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- I. Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name
 - iii. Bill-To Entity (Name & Address)
 - iv. Locations that are cross connect/meet points, identified.
 - v. Current Charges
 - vi. Description of Products / Services Delivered (note that Individual Call Detail is NOT required).

vii. Ineligibles identified, itemized and removed.

If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):

- I. Please submit ONLY the worksheet mentioned above and
- II. If any locations on the bills included on the worksheet are cross connect/meet points, provide the Entity Names & Addresses along with a statement identifying these locations as cross connects or meet points.
- III. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.
- IV. Worksheet must clearly indicate ineligible(s) and its removal.

Please provide this information to me as soon as possible within the next 7 calendar days by End of Day Monday, 11/02/2015. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Ankit Majmudar
Associate Manager, Invoicing Auditor
Solix, Inc. | 30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5074 | F: 973.599.6539
amajmud@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

143033075|FPL FiberNet, LLC|lourdes.caballero@fpl.com|usacstatement@universalservice.org|C0006787 94|12|19126.80|11/16/2015|N 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614716; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614737; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614738; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614739; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614740; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614741; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614742; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number: 7614743; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939; Line Item Detail Number: 7614744; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939; Line Item Detail Number: 7614745; Amount Requested: 1593.90;" 143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item

Detail Number: 7614746; Amount Requested: 1593.90;"

Detail Number: 7614747; Amount Requested: 1593.90;"

143036269|NextEra FiberNet

LLC|lourdes.caballero@fpl.com|usacstatement@universalservice.org|C0006783 $41|5|0.00|11/12/2015|{\tt N}$

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663755; Amount Requested:29646.20; No response from service provider;279;"

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663797; Amount Requested:29646.20; No response from service provider;279;"

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663800; Amount Requested:29646.20; No response from service provider;279;"

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663802; Amount Requested:29646.20; No response from service provider;279;"

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663822; Amount Requested:29646.19; No response from service provider;279;"

143036269|NextEra FiberNet

LLC|lourdes.caballero@fpl.com|usacstatement@universalservice.org|C0006786 72|6|0.00|11/12/2015|N

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626582; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626584; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626556; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626578; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626579; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626580; Amount Requested:17293.61; Cancel based on submitters request; 350;"

EXHIBIT E

Patrick Crocker

From: Cabezas, Melissa < Melissa. Cabezas @ FPLFiberNet.com > on behalf of Shared Mailbox,

Fibernet-Billing < billing@fplfibernet.com>

Sent: Tuesday, August 16, 2016 2:45 PM

To: Appeals@sl.universalservice.org

Cc: Mauri, Lisette; SharedMailbox, Fibernet-Billing; Caballero, Lourdes

Subject: Invoice 2279320 Appeal

Attachments: RE SLC Invoice #2265960 - bills required - TC; RE SLC Invoice #2265960 - bills required

- TC; RE SLC Invoice #2265960 - bills required - TC; FW SLC Invoice #2265960 - bills

required - TC

Good afternoon,

We are contacting you from NextEra FiberNet LLC, spin # 143036269 in regards to FRN #2769470, Harlandale Indep School Dist (141545) for the 2015-2016 school year. We would like to place an appeal for the rejected invoice for the above FRN invoice.

USAC originally informed us that invoice 2265960 had an incorrect FRN #, therefore, we resubmitted a new invoice (2279320) and Lisette Mauri contacted Ankit Majmudar to cancel the existing invoice 2265960. We received another notification of a rejection on invoice 2279320. We immediately contacted Ankit Majmudar but did not receive a response nor did we ever hear back from USAC regarding this matter. Please see attached for all documentation.

We would like to resolve this matter as soon as possible.

Please contact Lisette Mauri at (305) 552-2272 or Melissa Correa at (305) 552-3875 if any further information is necessary.

Thanks in advance.

Melissa Correa 9250 W Flagler St. Room 5050 Miami, FL. 33174

Patrick Crocker

From:

Mauri, Lisette < Lisette. Mauri@FPLFiberNet.com>

Sent:

Monday, November 30, 2015 2:11 PM Ankit.MAJMUDAR@sl.universalservice.org

To: Cc:

SharedMailbox, Fibernet-Billing

Subject:

RE: SLC Invoice #2265960 - bills required - TC

Attachments:

33075K4_11162015.doc; 36269K1_11162015.doc; 36269K2_11162015.doc

Hello Ankit,

We have received denials stating that the "Service Provider did not respond" and "More than one line item on invoice" however we have responded to you. Please see the attached denials. We have called UŞAC and opened a case# 30229. Would appreciate a response this week. I have also called you and left a message.

From: Mauri, Lisette

Sent: Wednesday, October 28, 2015 5:36 PM **To:** 'Ankit.MAJMUDAR@sl.universalservice.org'

Cc: SharedMailbox, Fibernet-Billing

Subject: RE: SLC Invoice #2265960 - bills required - TC

Hello Ankit Majmudar,

I am responding to your email regarding subject invoice. Please cancel Invoice 2265960 as we provided the incorrect FRN#. We have resubmitted **invoice 2279320** for processing.



200197

IMPORTANT

Please record this invoice's information in a secure pla

InvoiceID: 2279320

From: Majmudar, Ankit [mailto:Ankit.MAJMUDAR@sl.universalservice.org]

Sent: Monday, October 26, 2015 1:59 PM

To: Mauri, Lisette

Subject: SLC Invoice #2265960 - bills required - TC

This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.

Lisette Mauri,

SLD Invoice No	SP_App Invoice Line ID Customer Billed Date		471	FRN	SPIN	Service Pro	
2265960	200197	7626556	01-Jan-15	1013686	2769470	143036269	NextEra FiberNet l
2265960	200197	7626578	01-Feb-15	1013686	2769470 14303626		NextEra FiberNet l
2265960	200197	7626579	01-Mar-15	1013686	2769470	143036269	NextEra FiberNet
2265960	200197	7626580	01-Apr-15	1013686	2769470	143036269	NextEra FiberNet
2265960	200197	7626582	01-May-15	1013686	2769470	143036269	NextEra FiberNet
2265960	200197	7626584	01-Jun-15	1013686	2769470	143036269	NextEra FiberNet

I am reviewing your request for reimbursement of the aforementioned Invoice.

Please send:

I. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

- Total current charge per bill,
- ii. Itemized identification and removal of all ineligible products and services,
- iii. Calculation of the Undiscounted/Requested amounts requested.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):

Please <u>ALSO</u> send me a copy of the bill(s) you sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name
 - iii. Bill-To Entity (Name & Address)
 - iv. Locations that are cross connect/meet points, identified.
 - v. Current Charges
 - vi. Description of Products / Services Delivered (note that Individual Call Detail is NOT required).

vii. Ineligibles identified, itemized and removed.

If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):

- I. Please submit ONLY the worksheet mentioned above and
- II. If any locations on the bills included on the worksheet are cross connect/meet points, provide the Entity Names & Addresses along with a statement identifying these locations as cross connects or meet points.
- III. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.
- IV. Worksheet must clearly indicate ineligible(s) and its removal.

Please provide this information to me as soon as possible within the next 7 calendar days by End of Day Monday, 11/02/2015. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Ankit Majmudar
Associate Manager, Invoicing Auditor
Solix, Inc. | 30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5074 | F: 973.599.6539
amajmud@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

143033075|FPL FiberNet,

LLC|lourdes.caballero@fpl.com|usacstatement@universalservice.org|C0006787 94|12|19126.80|11/16/2015|N

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614716;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614737;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614738;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614739;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614740;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614741;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614742;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614743;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614744;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614745;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614746;Amount Requested:1593.90;"

143033075|2642897|500335|1593.90|"SLD Invoice Number:2261939;Line Item Detail Number:7614747;Amount Requested:1593.90;"

143036269|NextEra FiberNet

 $\label{lower} LLC|lourdes.caballero@fpl.com|usacstatement@universalservice.org|C000678341|5|0.00|11/12/2015|N$

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663755; Amount Requested:29646.20; No response from service provider;279;"

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663797; Amount Requested:29646.20; No response from service provider; 279; "

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663800; Amount Requested:29646.20; No response from service provider;279;"

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320; Line Item Detail Number:7663802; Amount Requested:29646.20; No response from service provider;279;"

143036269|2630251|200197|0.00|"SLD Invoice Number:2279320;Line Item Detail Number:7663822;Amount Requested:29646.19;No response from service provider;279;"

143036269|NextEra FiberNet

LLC|lourdes.caballero@fpl.com|usacstatement@universalservice.org|C000678672|6|0.00|11/12/2015|N

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960;Line Item Detail Number:7626582;Amount Requested:17293.61;Cancel based on submitters request;350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626584; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626556; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626578; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626579; Amount Requested:17293.61; Cancel based on submitters request; 350;"

143036269|2769470|200197|0.00|"SLD Invoice Number:2265960; Line Item Detail Number:7626580; Amount Requested:17293.61; Cancel based on submitters request; 350;"

Patrick Crocker

From: Mauri, Lisette <Lisette.Mauri@FPLFiberNet.com>

Sent: Wednesday, October 28, 2015 5:36 PM **To:** Ankit.MAJMUDAR@sl.universalservice.org

Cc: SharedMailbox, Fibernet-Billing

Subject: RE: SLC Invoice #2265960 - bills required - TC

Hello Ankit Majmudar,

I am responding to your email regarding subject invoice. Please cancel Invoice 2265960 as we provided the incorrect FRN#. We have resubmitted **invoice 2279320** for processing.



200197

IMPORTANT

Please record this invoice's information in a secure pla

InvoiceID: 2279320

From: Majmudar, Ankit [mailto:Ankit.MAJMUDAR@sl.universalservice.org]

Sent: Monday, October 26, 2015 1:59 PM

To: Mauri, Lisette

Subject: SLC Invoice #2265960 - bills required - TC

This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.

Lisette Mauri,

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Pro
2265960	200197	7626556	01-Jan-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626578	01-Feb-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626579	01-Mar-15	1013686	2769470	143036269	NextEra FiberNet l

2265960	200197	7626580	01-Apr-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626582	01-May-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626584	01-Jun-15	1013686	2769470	143036269	NextEra FiberNet L

I am reviewing your request for reimbursement of the aforementioned Invoice.

Please send:

1. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

- i. Total current charge per bill,
- ii. Itemized identification and removal of all ineligible products and services,
- iii. Calculation of the Undiscounted/Requested amounts requested.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):

Please <u>ALSO</u> send me a copy of the bill(s) you sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- I. Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name
 - iii. Bill-To Entity (Name & Address)
 - iv. Locations that are cross connect/meet points, identified.
 - v. Current Charges
 - vi. Description of Products / Services Delivered (note that Individual Call Detail is NOT required).
 - vii. Ineligibles identified, itemized and removed.

If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):

- I. Please submit ONLY the worksheet mentioned above and
- II. If any locations on the bills included on the worksheet are cross connect/meet points, provide the Entity Names & Addresses along with a statement identifying these locations as cross connects or meet points.
- III. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.
- IV. Worksheet must clearly indicate ineligible(s) and its removal.

Please provide this information to me as soon as possible within the next 7 calendar days by End of Day Monday, 11/02/2015. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Ankit Majmudar
Associate Manager, Invoicing Auditor
Solix, Inc. | 30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5074 | F: 973.599.6539
amajmud@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

Patrick Crocker

From:

Mosley, Tia <Tia.Mosley@FPLFiberNet.com>

Sent:

Wednesday, October 28, 2015 5:08 PM

To: Cc: Mauri, Lisette

CC:

SharedMailbox, Fibernet-Billing

Subject:

RE: SLC Invoice #2265960 - bills required - TC

Hi Lisette,

I spoke to Ankit Majmudar at USAC regarding Harlandale. The issue was I used the FRN # for 2015 not 2014 so it was throwing the numbers off. Per Ankit Majmudar, since you are the contact you can reply to his email requesting the cancelation of Inv 2265960. Please advise him that we have resubmitted Invoice 2279320 (see below) for processing. Thanks



Tia Mosley | Billing & Collections Department 9250 W Flagler St, Miami, FL 33174 | www.FPLFiberNet.com (O) 305-552-4223 | (F) 305-229-2442

USAC\Schools&Libraries

200197

IMPORTANT

Please record this invoice's information in a secure pla

InvoiceID: 2279320 Security Code: 43854

Continue>>

Home | Client Service Bureau: 1-888-20

1997-2015 © , Universal Service Administrative Compa

From: Mauri, Lisette

Sent: Tuesday, October 27, 2015 2:01 PM

To: SharedMailbox, Fibernet-Billing; Mosley, Tia

Subject: FW: SLC Invoice #2265960 - bills required - TC

Tia,

Please review this email and follow the instructions below.

From: Majmudar, Ankit [mailto:Ankit.MAJMUDAR@sl.universalservice.org]

Sent: Monday, October 26, 2015 1:59 PM

To: Mauri, Lisette

Subject: SLC Invoice #2265960 - bills required - TC

This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.

Lisette Mauri,

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Pro
2265960	200197	7626556	01-Jan-15	1013686	2769470	143036269	NextEra FiberNet l
2265960	200197	7626578	01-Feb-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626579	01-Mar-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626580	01-Apr-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626582	01-May-15	1013686	2769470	143036269	NextEra FiberNet l
2265960	200197	7626584	01-Jun-15	1013686	2769470	143036269	NextEra FiberNet L

I am reviewing your request for reimbursement of the aforementioned Invoice.

Please send:

I. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

- i. Total current charge per bill,
- ii. Itemized identification and removal of all ineligible products and services,
- iii. Calculation of the Undiscounted/Requested amounts requested.

II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):

Please <u>ALSO</u> send me a copy of the bill(s) you sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- I. Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name
 - iii. Bill-To Entity (Name & Address)
 - iv. Locations that are cross connect/meet points, identified.
 - v. Current Charges
 - vi. Description of Products / Services Delivered (note that Individual Call Detail is NOT required).
 - vii. Ineligibles identified, itemized and removed.

If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):

- I. Please submit ONLY the worksheet mentioned above and
- II. If any locations on the bills included on the worksheet are cross connect/meet points, provide the Entity Names & Addresses along with a statement identifying these locations as cross connects or meet points.
- III. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.
- IV. Worksheet must clearly indicate ineligible(s) and its removal.

Please provide this information to me as soon as possible within the next 7 calendar days by End of Day Monday, 11/02/2015. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Ankit Majmudar
Associate Manager, Invoicing Auditor
Solix, Inc. | 30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5074 | F: 973.599.6539
amajmud@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

Patrick Crocker

From:

Mauri, Lisette <Lisette.Mauri@FPLFiberNet.com>

Sent:

Tuesday, October 27, 2015 2:01 PM

To: Subject: SharedMailbox, Fibernet-Billing; Mosley, Tia FW: SLC Invoice #2265960 - bills required - TC

Attachments:

SAMPLE worksheet 7-30-2014.xlsx; Template - Worksheet Certification 3-27-13.dot

Tia,

Please review this email and follow the instructions below.

From: Majmudar, Ankit [mailto:Ankit.MAJMUDAR@sl.universalservice.org]

Sent: Monday, October 26, 2015 1:59 PM

To: Mauri, Lisette

Subject: SLC Invoice #2265960 - bills required - TC

This is an EXTERNAL email. Exercise caution, DO NOT open attachments or click links from unknown senders or unexpected email.

Lisette Mauri,

SLD Invoice No	SP_App Invoice No			471	FRN	SPIN	Service Pro
2265960	200197	7626556	01-Jan-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626578	01-Feb-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626579	01-Mar-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626580	01-Apr-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626582	01-May-15	1013686	2769470	143036269	NextEra FiberNet L
2265960	200197	7626584	01-Jun-15	1013686	2769470	143036269	NextEra FiberNet L

I am reviewing your request for reimbursement of the aforementioned Invoice.

Please send:

I. The worksheet you used to summarize the bill(s) (by month/ account number, as applicable). [A sample suggested worksheet is attached.]

It must clearly indicate:

- i. Total current charge per bill,
- ii. Itemized identification and removal of all ineligible products and services,
- iii. Calculation of the Undiscounted/Requested amounts requested.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

If the request for reimbursement for each FRN per Invoice is comprised of **less than 20 bills** (sub-bills and sub accounts may contribute to this figure):

Please <u>ALSO</u> send me a copy of the bill(s) you sent to the applicant for the products/services requested on this invoice. Please ensure that the provided page(s)

- I. Substantiates and clearly correlates the worksheet AND
- II. Indicates the following:
 - i. Bill Date
 - ii. Service Provider Name
 - iii. Bill-To Entity (Name & Address)
 - iv. Locations that are cross connect/meet points, identified.
 - v. Current Charges
 - vi. Description of Products / Services Delivered (note that Individual Call Detail is NOT required).
 - vii. Ineligibles identified, itemized and removed.

If the request for reimbursement for each FRN per Invoice is comprised of **more than 20 bills** (sub-bills and sub accounts may contribute to this figure):

- 1. Please submit ONLY the worksheet mentioned above and
- II. If any locations on the bills included on the worksheet are cross connect/meet points, provide the Entity Names & Addresses along with a statement identifying these locations as cross connects or meet points.
- III. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. Upon receipt of the worksheet by the SLD, you will be required to provide either all the bills or a sampling of bills (selected by SLD) to verify the worksheet.
- IV. Worksheet must clearly indicate ineligible(s) and its removal.

Please provide this information to me as soon as possible within the next 7 calendar days by End of Day Monday, 11/02/2015. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Ankit Majmudar
Associate Manager, Invoicing Auditor
Solix, Inc. [30 Lanidex Plaza West | Parsippany, NJ 07054
T; 973.581.5074 | F: 973.599.6539
amajmud@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

Applicant Name: Service Provider (SP) Name: Submitter Invoice Number: SLD Invoice Number: Funding Request Number (FRN): Description of Service for (FRN):	
--	--

Ineligible Page							The same of the sa					000
description of ineligibles								mineral section of the section of th				
Ineligible \$							\$0.00					
CURRENT CHARGES Ineligible \$							\$0.00	\$0.00	\$0.00		00'0\$	
Bill Date							Total	less ineligible	Adjusted Tot	Disc %	Disc Amt	
Month Billing Account #												
Month												

Discounted Amount from Above Requested Amt for FRN Modification

No Deviation

Worksheet Certification Template

I certify that the information on the worksheet that I am providing is based on the actual bills for eligible services that the FCC Form 471 applicant has received from the vendor whose SPIN is associated with the approved E-Rate discounts. I also certify that the sample bill(s) provided is representative of the other items on the worksheet.

Signature	
Print Name	
Company / Organization	,
Title	
Date	

EXHIBIT F



Universal Service Administrative Company

Schools & Libraries Division

Administrator's Decision on Appeal - Funding Year 2014-2015

August 23, 2016

Melissa Correa NextEra Fiber Net, LLC 9250 W. Flagler Street, Rm 5050 Miami, FL 33174

Re: Applicant Name:

HARLANDALE INDEP SCHOOL DIST

Billed Entity Number:

141545

Form 471 Application Number:

957585

Funding Request Number(s):

2630251

Decision Letter Date:

November 12, 2015

Date Appeal Postmarked:

August 16, 2016

Your Correspondence Dated:

August 16, 2016

Our records show that your appeal was postmarked more than 60 days after the date your Remittance Statement was issued, as shown above. Federal Communications Commission (FCC) rules require applicants to postmark appeals within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

If you believe there is a basis for further examination of your application, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be postmarked within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found under the Reference Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division
Universal Service Administrative Company

EXHIBIT B

ECFS Confirmation Page 1 of 2

Welcome to the FCC's new Electronic Comment Filing System, ECFS 3.0, launched June 20, 2016. This system contains the entire history of docketed proceedings from 1992 to the present. New submissions here will be added to the public record. We will continue to refine this system in response to user feedback. Please tell us about your experience using this system by sending an email to ECFSfeedback@fcc.gov (mailto:ECFSfeedback@fcc.gov).









1 Filing 2 Review 3 Confirmation

Submit a Filing

Proceeding: 02-6

Confirmation #: 20161021679912372

Submitted: Oct 21, 2016 4:57:35 PM

RECEIVED Status:

Name(s) of Filer(s) NextEra FiberNet, LLC

Law Firm(s) Crocker & Crocker

Attorney/Author Name(s) Patrick D. Crocker

Primary Contact Email patrick@crockerlawfirm.com

APPEAL Type of Filing

File Number

Report Number

Bureau ID Number

Address of Law Firm

Address 107 W Michigan Ave 4th Floor, Kalamazoo, MI, 49007

Email Confirmation Yes

Submit Another **C** (/ecfs/filings)













Federal Communications Commission

445 12th Street SW, Washington, DC 20554

Phone: 1-888-225-5322 TTY: 1-888-835-5322

Videophone: 1-844-432-2275

ECFS Confirmation Page 2 of 2

Fax: 1-866-418-0232

Contact Us (https://www.fcc.gov/contact-us)



